iKon-XL (Flexi) Quick Start Guide







Unpacking your Camera



Camera



iKon-XL **CCD Camera** (Flexi model)



Accessories



Software & Driver CD(s) or Flash Drive



CCU-500A Camera USB 3.0 Card Controller³



Country Specific Power Cord



Cable (x3)







USB 3.0 Cable



Camera Control (LC-LC)



Anti-Static Strap

* CCU-500 units are configured to operate only with the supplied CCU-500 to camera control cable.



Preparing your Facility



Handle the camera and accessories with care. iKon-XL weighs approx 8.25 kg [18 lb 3 oz].



Observe anti-static precautions when installing the camera.



Ensure 100 mm clearance around camera and power supply vents (Do not block vents when operating on benchtop).



Operation of the camera close to intense pulsed sources (e.g. plasma and X-ray sources) may compromise performance.



Keep dry, <70% humidity non-condensing



Use correct power supply and cables.



Operate between 0°C and 30°C Store between -30°C and 50°C.



If using liquid cooling the liquid cooler must be connected and running before switching on the camera. Refer to Section 5 for further guidelines.



This is a Class I laser product.

Refer to the hardware guide for further guidelines.

Installing Software (Solis or SDK)

Fibre Optic

PCIe Card

You must have administrator access on your PC to perform this installation.

The same instructions cover the installation procedure for Andor's Solis, or if using third party software, Andor SDK.

Windows: Switch on the PC, insert the CD (or access the download location) and run the setup exe e.g AndorSDKSetup-<version>.exe

- 1. Confirm the version of software.
- 2. Follow the on screen prompts.
- 3. Select the installation directory when prompted.
- 4. If prompted for camera type select iKon-XL
- 5. On the final window click on "Install". Continue to follow the on screen prompts.
- 6. To complete the installation, when prompted select "Yes, restart the computer now" and click on the finish button.

Linux: Switch on the PC, then unpack the archive that you have received. In the following steps replace <version> with the version number of the archive you have. E.g. 2.102.30000.0

- 1. Open a terminal.
- 2. Change the directory to where the andor-<version>.tar.gz file is located.
- 3. Type "tar -zxvf andor-<version>.tar.gz".
- 4. A new directory named "andor" is created.
- 5. To install the SDK run the script "install_andor" from the andor directory and follow the on screen prompts. (See the INSTALL file located in the same directory for further information).







Installing the Fibre Optic Adapter or USB 3.0 Card



Ensure your PC is powered off. Ensure anti-static precautions using the anti-static strap provided. Keep all screws safe.

- 1. Unplug all cables from the rear of the computer.
- 2. Open the PC enclosure to gain access to the expansion slots.
- 3. Locate a suitable PCle slot for either **fibre optic** or **USB 3.0** cards: *x4*, *x8 x16* PCle recommended. Note that *x1* slots may be shared with other devices resulting in reduced system performance. If you are unsure which slot is correct, please consult the PC user manual.
- 4. Remove the filler bracket corresponding to the slot you intend to use.
- 5. Remove the PCIe card carefully from its protective ESD packaging and insert the card connector fully into the expansion slot.
- 6. Ensure the card's mounting bracket is flush with any other mounting or filler brackets to either side of it, then secure the controller card in place.
- 7. Fit the computer cover and any accessories that you were using previously.

Installing the Fibre Optic or USB 3.0 Card Drivers

- 1. Install the supplied drivers to ensure that the latest supported drivers are used.
- 2. Fibre optic adapter card drivers need to be installed before the PC is connected to the camera. These are not part of the Solis/SDK installation and need to be installed manually from the supplied software disc (Refer to the iKon-XL Hardware Guide Section 3.10 to 3.12 for further information this is available from the **Product Manuals CD** or **MyAndor**).
- 3. Once the drivers are installed, the fibre optic adapter card should be detected automatically.

Disable Power Management for the USB 3.0 Host Controller

It is recommended that power management should be disabled to ensure optimum camera response and performance.

Note you will need administrator access to perform these steps

- Navigate to 'USB 3.0 Host Controller' properties menu in Device Manager (Control Panel>Device Manager>
 Universal Serial Bus Controllers).
- 2. Select the Advanced tab.
- 3. Check the Disable USB 3.0 power management functions checkbox.



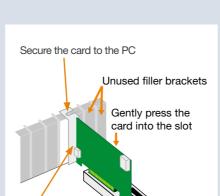
Camera Cooling Guidelines

Air Cooling

- Ensure 100 mm clearance around vents.
- For best cooling performance ensure the camera is operating within the environmental conditions stated in the Technical Specifications of the iKon-XL Hardware Guide.

Liquid Cooling

- The iKon-XL must be connected, via its 2 coolant pipes before operation, to a re-circulating cooler or other liquid cooling system.
- Always use coolant that is above the dew point of the ambient environment to prevent condensation from occurring.
- To achieve -75°C [-80°C] cooling:
 - Coolant temperature: should be no greater than 16°C [10°C].
 - Recommended coolant: water or water/glycol mix depending on the ambient environmental temperature during operation.
- Ensure that all liquid coolant has been expelled from the camera after operation if it is to be stored or shipped.



Fibre Optic or

USB 3.0

Connection

6

Connecting your Camera and Switching it on

Please refer to the iKon-XL Hardware Guide for mounting instructions Ensure that the power to the camera and PC is switched OFF.

- 1. Attach the camera control cable between the camera and the CCU-500 camera controller. **Use only the supplied cable** each CCU-500 is configured specifically for use with the supplied cable. Also ensure the power cable is fully inserted into the camera power socket.
- 2. Connect by either:
 - **Fibre optic** connect the cable between the camera and the PC's fibre optic adapter port.
 - USB 3.0 connect the cable between the camera's USB 3.0 port and a USB 3.0 port on the PC.
- 3. Switch the power supply on using the on/off switch at the rear of the camera controller (You should hear a long beep from the CCU-500). This is followed by a long beep, followed by two short beeps to indicate the camera has configured successfully.
- 4. Now turn on the PC.

Note: If this is the first time the camera has been connected, please install the fibre optic or USB 3.0 card drivers.

- 5. Start your software.
- 6. Check the acquisition settings and adjust as required.
- 7. Start acquiring data.

Fibre Optic

Camera Control
Cable Input

CCU-500 Front Panel

Display
Diagnostics
button

Coolant
Connections

Camera Control
Cable output

Camera Control
Cable output

TTL/Logic

iKon-XL Rear Panel

- Ensure that the iKon-XL is powered on and connected to the PC via the fibre optic cable or USB 3.0 before the PC is switched on.
- Ensure that all cables have adequate strain relief/support, especially the fibre optic connection.
- Remote power down is activated by applying 5 volt @ 10mA to remote BNC at front of the CCU-500.



Camera start-up tone does not sound on start-up

- The camera start-up tone (a long beep, followed by two short beeps) should be audible momentarily when the camera is powered up.
- If this does not occur, ensure that the camera is connected to the CCU-500.

Support Device not recognised when plugged into PC

• Check that the card and driver(s) have been installed correctly ((Devices and printers) in Windows, Control Panel. The camera will show under the Devices list. (see also Section 4 for installation procedure).

Water cooled models: Temperature Trip Alarm sounds (continuous tone)

Should the buzzer sound ensure the following:

- Check that the cooling system is operating correctly.
- Always use water that is above the dew point of the ambient environment to prevent condensation from occurring.

Lights not showing on CCU-500

• A button (see Section 6) enables lights to be on for diagnostic purposes or switched off for low-light applications- check if this is activated.



For additional technical information about the iKon-XL series go to: andor.com/scientific-cameras Please check MyAndor for the latest iKon-XL manuals: my.andor.com/login.aspx

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